

TRANSPORTS TOWARDS THE BUILDING

Transports towards the building:

- Bus
 - Company name_____
 - Telephone number_____
 - Website_____
- Tram
 - Company name_____
 - Telephone number_____
 - Website_____
- Railway
 - Company name_____
 - Telephone number_____
 - Website_____
- Underground
 - Company name_____
 - Telephone number_____
 - Website_____
- Shuttle service
 - Company name_____
 - Telephone number_____
 - Website_____
- Taxi
 - Company name_____
 - Telephone number_____
 - Website_____

ORIENTATION

Position of the building with regard to the town:

- In town centre
- In the suburbs
- Out of town

Information to orientate oneself inside the building can be consulted on

- Paper leaflet
- Website
- Other_____

Inside the building there are

- Direction signs
- Paper maps of the building
- Tactile maps
- Tactile guides
- Chromatic differences

PARKINGS

Is there a car park near the station?

- Yes
- no

What kind of parking

- Public car park
 - At an extra cost
 - free

 - Open air
 - Covered

 - How many car parks are reserved for disabled persons? ___

 - Can disabled persons park for free?
 - Yes
 - No

- Garage
 - At an extra cost
 - Free

 - Open air
 - Covered

 - How many car parks are reserved for disabled people? ___

 - Can disabled persons park for free?
 - Yes
 - no

Company

- Name _____
- Telephone number _____
- Fax number _____
- E-mail _____
- Website _____

The staff can be called by

- interphone
- Other _____
- None

PATH FROM THE CAR PARK TO THE ENTRANCE

The car park is:

- In the basement
- On the ground floor
- On the first floor
- Other _____

The car park is connected to the building by: (multiple answer)

- Shuttle service
- Pedestrian path
- Isolated steps n° _____
- Stairs (code _____)
- Ramp gradient% _____ (code _____)
- Stairlift (code _____)
- Lift Door cm _____ width cm _____ depth cm _____ (code _____)
- Elevator (code _____)
- Mobile stair climber (code _____)
- Other _____

Distance from the car park to the entrance m. _____

The path is:

- Flat
- Sloping
- Both flat and sloping

Kind of pavement:

- cement
- rubber or similar
- gravel
- dirt road
- porphyry bricks
- Other _____

Presence of benches and/or seats

- Yes
- No

To reach the entrance, there are

- Direction signs
- Floor tactile guides
- Tactile maps
- Other_____

ENTRANCE

Type of entrance:

- Main**
- Secondary**
- For disabled persons**

The entrance is:

- In the basement
- On the ground floor
- On the first floor
- Other_____

The entrance can be reached by:

- Isolated steps n°_____
- Staircase (code _____)
- Ramp Gradient %_____ (code _____)
- Stairlift (code _____)
- Lift Door cm____ Width cm____ Depth cm____ (code _____)
- Elevator (code _____)
- Mobile stair climber (Code _____)
- Other_____

The staff can be called by:

- interphone
- Other_____
- none

At a height of cm_____

Entrance width cm_____

Kind of entrance door

- Double door
 - Hand-operated
 - automatic

- Sliding
 - Hand-operated
 - Automatic

- Revolving
 - Hand-operated
 - Automatic

CHECK IN

The check-in is:

- In the basement
- On the ground floor
- On the first floor
- Other _____

The check-in can be reached by:

- Isolated steps n° _____
- Staircase (Code _____)
- Ramp Gradient% _____ (Code _____)
- Stairlift Code _____
- Lift Door cm _____ Width cm _____ Depth cm _____ (Code _____)
- Elevator (Code _____)
- Mobile stair climber (Code _____)
- Other _____

Check-in counter height cm _____

Barriers fixed to the floor

- Yes Width cm _____
- no

SECURITY CONTROLS

What is the procedure followed by these controls?

- The person in a wheelchair passes through dedicated paths
- The person passes through standard paths
- Other_____

Are such paths accessible to people in wheelchair?

- Yes
- no

TICKET OFFICE

The ticket office is:

- In the basement
- On the ground floor
- On the first floor
- Other_____

The ticket office can be reached by:

Isolated steps n°_____

Staircase (Code_____)

Ramp Gradient %___ (Code ___)

Stairlift (Code _____)

Lift Door cm___ Width cm___ Depth cm__ (Code _____)

Elevator (Code _____)

Mobile stair climber (Code _____)

Other_____

Ticket office counter height Cm_____

Barriers fixed to the floor

- Yes Width cm_____
- no

Communication systems used

- Direct
- D.T.S.
- Optical Display
- Loudspeaker

Presence of automatic ticket offices

- Yes
- No

Architectural barriers

- Presence of steps

- How many?_____
- Other_____

Devices available to avoid the obstacle:

- Ramp Gradient %___ (Code ___)
- Stairlift (Code _____)
- Lift Door cm___ Width cm___ Depth cm___ (Code ___)
- Elevator (Code _____)
- Mobile stair climber (Code_____)
- Other_____

Height of the keyboard/ bank-notes insertion in automatic ticket offices cm _____

Kind of keyboard

- Braille
- In relief
- Braille and in relief
- Touch screen
- Without peculiarities for disabled people

ACCESS TO THE ARRIVAL/DEPARTURE PLATFORM

Departure/arrival platforms are:

- in the basement
- on the ground floor
- On the first floor

Is there any obstacle to reach the platforms?

- Yes
- No

If yes, what kind of obstacle?:

- steps
 - How many?_____
- rails
- Other_____

Are there chromatically marked steps?

- Yes
- No

Obstacles can be avoided by:

- Ramp Gradient%____ (Code____)
- Stairlift (Code _____)
- Lift Door cm____ Width cm____ Depth cm____ (Code _____)
- Elevator (Code _____)
- Mobile stair climber (Code _____)
- Pedestrian crossing accompanied by the service staff
- Cannot be avoided

Will stairlifts be substituted by lifts in the future?

- Yes
- No

Is there a precise timing as far as their substitution is concerned?

- Yes
- No

LUGGAGE TRANSPORT

A disabled passenger should refer to:

- ❑ Luggage transport at an extra cost
- ❑ Assistance service for disabled people

WAITING ROOM

The waiting room is:

- In the basement
- On the ground floor
- On the first floor
- Other _____

The waiting room can be reached by:

- Isolated steps n° _____
- Staircase (Code _____)
- Ramp Gradient % ____ (Code _____)
- Stairlift (Code _____)
- Lift Door cm ____ Width cm ____ Depth cm ____ (Code _____)
- Elevator (Code _____)
- Mobile stair climber Code _____
- Other _____

Entrance cm _____

Narrowest passage cm _____

Seats n° _____

Is there enough space for a wheelchair to rotate?

- Yes
- No

Are there reserved seats for disabled people?

- Yes
- No

How many? _____

VERTICAL CONNECTION – LIFT-

Is there a Lift?

- Yes
- No

To use the lift, is it necessary to call the staff?

- Yes
 - How? _____
- No

It connects from _____ to _____

Inner width cm _____

Inner depth cm _____

Entrance cm _____

Kind of entrance

- Single door
- Double front door
- Double side door

Inner control panel:

- Normal
- In relief
- in Braille and in relief

Inner control panel at a maximum height of cm _____

Acoustic signal when reaching the desired floor:

- not present
- acoustic
- visual
- acoustic and visual

Is there an intercom or an emergency button?

- Yes height cm____
- No

VERTICAL CONNECTION - STAIRLIFT -

Is there a stairlift?

- Yes
- No

The stairlift connects from____ to____

Type of stairlift:

- with platform for wheelchair
- with platform for upright position
- with seat

In order to use it, is it necessary to ask the staff?

- Yes
 - How?_____
- No

VERTICAL CONNECTION - RAMP -

Is there a ramp?

- Yes
- No

The ramp connects from_____ to_____

Width cm_____

Length cm_____

Height cm_____

Gradient in %_____

with handrail:

- No
- To the left
- To the right

VERTICAL CONNECTION- STAIRCASES-

Are there pathways only served by staircases ?

- Yes
- No

Staircases connect from _____ to _____

Staircase width cm _____

Flights of stairs n. _____

Total number of steps n. _____

Staircase with handrail

- No
- to the left
- to the right

VERTICAL CONNECTION - ELEVATOR -

Is there an elevator?

- Yes
- No

The elevator connects

from _____

to _____

Width cm _____

Depth cm _____

Entrance cm _____

Is there an intercom or an emergency button?

- Yes
- No

In order to use the elevator, is it necessary to ask the staff?

- Yes
 - How? _____
- No

VERTICAL CONNECTION -MOBILE STAIR CLIMBER -

Is there a mobile stair climber?

- Yes
- No

The mobile stair climber connects
from_____

to_____

Kind of stair climber:

- On chain tracks
- With wheels

In order to use it, is it necessary to ask the staff?

- Yes
 - How?_____
- No

MAINTENANCE WORKS

Are maintenance works, concerning the good functioning of such devices, made regularly?

- Yes , once a year
- Yes, every six months
- Yes, every four months
- Yes, monthly
- Yes, weekly
- no

Can a disabled passenger know in advance with which device for getting on/off is a station equipped?

- Yes, by calling a call centre _____
- Yes, by consulting the website _____
- Other _____
- No

TOILETS

- At an extra cost
- Free

Kind of toilet:

- for men
- for women
- for disabled

Placed:

- in the basement
- On the ground floor
- At the mezzanine
- On the first floor
- Other _____

The toilet can be reached by:

- Isolated steps n° _____
- Staircase (Code _____)
- Ramp Gradient % _____ (Code _____)
- Stairlift (Code _____)
- Lift Door cm _____ Width cm _____ Depth cm _____ (Code _____)
- Elevator (Code _____)
- Mobile stair climber (Code _____)
- Other _____

Formed by:

- toilet
- antechamber + toilet

Antechamber

Entrance door cm_____

Is there a basin?

- Yes
- No

If Yes, what kind of basin?

- Suspended
- On column
- Basin cabinet

What kind of faucet does the basin have?

- With lever
- With a knob
- infrared
- with pedal or floor button
- with button

Space in front of the basin cm_____

Toilet

Entrance door cm_____

Is there a basin?

- Yes
- No

If yes, what kind of basin is there?

- suspended
- on column
- basin cabinet

What kind of faucet does the basin have?

- With lever
- With a knob
- infrared
- with pedal or floor button
- with button

Space in front of the basin cm_____

Type of WC:

- Floor WC
- Floor WC with bidet
- Floor WC with external hand shower
- Floor WC with raised platform
- suspended
- suspended with bidet
- suspended with external hand shower
- Turkish floor WC
- Turkish raised WC

Space in front of the WC

cm_____

Space to the right of the WC

cm_____

Space to the left of the WC

cm_____

WC height

cm_____

Are there handles by the WC?

- To the right
- To the left
- No

SECURITY

Are there emergency exits?

- Yes
- No

Are there emergency procedures to evacuate people in wheelchair?

- Yes
- No

Emergency exits take to:

- A safe, accessible and static place
- An accessible and quiet place
- And accessible way out
- A non accessible safety way out

Is there an alarm device?

- no
- visual
- acoustic
- visual and acoustic
- vibrating

Are there obstacles to reach the exit?

- Yes
- No

Which:

- Flights of stairs
- Narrowing in the way out
- Other _____

Do they make simulations in order to verify the effectiveness of evacuation systems?

- Yes
- No

Do they regularly test the correct functioning of security devices?

- Yes
- No

UNDERGROUND STATIONS

How many stations are there in the underground system?

How many stations are accessible by stairlift?

How many stations are accessible by lift?

How many stations are accessible thanks to the joint use of lift and stairlift?

How many stations have a warning signal for stops?

How many stations have tactile guides?

How many stations have tactile maps?
