

TICKET OFFICE

The ticket office is:

- In the basement
- On the ground floor
- On the first floor
- Other_____

The ticket office can be reached by:

Isolated steps n°_____

Staircase (Code_____)

Ramp Gradient %____ (Code ____)

Stairlift (Code _____)

Lift Door cm____ Width cm____ Depth cm__ (Code _____)

Elevator (Code _____)

Mobile stair climber (Code _____)

Other_____

Ticket office counter height Cm_____

Barriers fixed to the floor

- Yes Width cm_____
- no

Communication systems used

- Direct
- D.T.S.
- Optical Display
- Loudspeaker

Presence of automatic ticket offices

- Yes
- No

Architectural barriers

- Presence of steps

- How many?_____
- Other_____

Devices available to avoid the obstacle:

- Ramp Gradient %___ (Code ___)
- Stairlift (Code _____)
- Lift Door cm___ Width cm_____ Depth cm___ (Code ___)
- Elevator (Code _____)
- Mobile stair climber (Code_____)
- Other_____

Height of the keyboard/ bank-notes insertion in automatic ticket offices cm _____

Kind of keyboard

- Braille
- In relief
- Braille and in relief
- Touch screen
- Without peculiarities for disabled people