

**VEHICLES/COACHES/ BOATS
EQUIPPED FOR DISABLED PASSENGERS**

Does the company have equipped vehicles for disabled passengers?

- Yes
- no

Kind of means of conveyance owned by the company

- Bus
- Trolley-bus
- Tram
- Underground
- Train
- Shuttle service among railway stations (Passante ferroviario)
- Cable-railway
- Boats

Percentage of vehicles/coaches equipped for disabled people on the total amount of the means of transport

Daily percentage of trains with an equipped coach for disabled persons in Region Lombardy

Is there an adaptation plan of the means of transports equipped for disabled people?

- Yes, according to ways and times defined by the Public Authority in the tender for contract
- Yes, all new means purchased are equipped for disabled people
- No
- Other _____

The vehicle equipped for disabled people has the following characteristic:

- Lowered platform (no steps)
- Hydraulic/electric platform
- Hand operated ramp
- Hydraulic arm with platform on the train
- Wheelchair housing
- Locking system for wheelchair (where no specific housing is provided).

- Chain fixed on vertical supports
- Wheel locking system
- Other _____
- sound communication systems for blind people
- Tactile guides for blind people
- Tactile maps for blind people
- Visual communication systems for deaf people
- Toilet for disabled people
- Other _____

Are checks on the good functioning of such equipments made regularly?

- Yes , once a year
- Yes, every six months
- Yes, every four months
- Yes, monthly
- Yes, weekly
- no

Does each train have at least one coach equipped for disabled people?

- Yes
- no

How many housings for wheelchairs are there on each vehicle/train?

- 1
- 2
- more than 2
- None

Are there other reserved seats for disabled people?

- Yes, 1
- Yes, 2
- Yes, more than 2
- No

How can a disabled person get on and off the means of transport?

- Thanks to the intervention of the generic staff in service on the means of transport or in the railway stations
- There is an assistance service for disabled people
- A disabled person gets on and off by himself/herself
- A disabled person must have his/her helper

What kind of means are used to help in getting on and off?

- Landing-stages/fingers to get on and off airplanes
- Lifting truck to get on/off trains
- Ambulift to get on/off airplanes
- gangways (between the wharf and the boat)
- none